No:_____

Post -Trial Survey

Security Tutorial

1. I have learned something new about Internet security form the tutorial.

    strongly disagree   *disagree*   *neutral*   *agree*   *strongly agree*

2. I will consider improving my password habits so that my passwords are strong and distinct.

    strongly disagree   *disagree*   *neutral*   *agree*   *strongly agree*

3. Next time when I will click some link in email or visit some website which takes my personal sensitive information, I WILL try to be sure that the website is legitimate.

    strongly disagree   *disagree*   *neutral*   *agree*   *strongly agree*

4. I am now MORE confident that I can distinguish between legitimate and malicious websites.

    strongly disagree   *disagree*   *neutral*   *agree*   *strongly agree*

5. I WILL use following methods/indications to determine the authenticity of a website. (if you will not use any methods/indications then write NONE)

    _____
    _____
    _____
    _____
    _____
    _____
    _____
    _____
    _____
    _____

User experience

6. I am satisfied with the user interface.

    strongly disagree   *disagree*   *neutral*   *agree*   *strongly agree*

7. I am satisfied with the functionality.

    strongly disagree   *disagree*   *neutral*   *agree*   *strongly agree*

8. I am satisfied with the security.

    strongly disagree   *disagree*   *neutral*   *agree*   *strongly agree*

9. The task was easy.

    strongly disagree   *disagree*   *neutral*   *agree*   *strongly agree*

10. The task was manageable.

    strongly disagree   *disagree*   *neutral*   *agree*   *strongly agree*

11. Please give the number of attempts you made to successfully finish each step
    a) Step 1: Creating user account: _____
    b) Step 2: Login using plug-in: _____
    c) Step 3: Changing the password: _____
    d) Step 4: Login using standalone application: _____

12. I checked the plug-in activation icon in toolbar after pressing F2 and before entering password.
    a) YES   b) NO

13. I will use the application to protect my online accounts.(given that a version for your favorite web browser is available)

    strongly disagree   *disagree*   *neutral*   *agree*   *strongly agree*

14. If I am sure that the solution will guard against online identity theft, I would like to protect _____ percentage/fraction of my accounts by this application.

15. I want the new password (that is generated and sent to the server) to be displayed to me.

    strongly disagree   *disagree*   *neutral*   *agree*   *strongly agree*

16. I prefer security over slight inconvenience.

    strongly disagree   *disagree*   *neutral*   *agree*   *strongly agree*

17. I prefer

    a) Standalone application

    b) Plug-in

18. I like a password application that gives me feedback or strong visual cues.

    strongly disagree   *disagree*   *neutral*   *agree*   *strongly agree*

19. I prefer

    a) A transparent password application which does everything automatically without requiring me to do any additional step that is not done during normal logins.

    b) A password application where I am integrated in the process (by clicking some buttons or doing some activity such as copy/paste etc) instead of automating it, this helps me in understanding how application works and how to use it correctly.

20. If I am at a computer where the application is not installed then I would prefer that:

    a) I am able to login to my account even if without the additional security which is offered by the application.

    b) I am not able to login to my account if the additional security which is offered by the application is not available.

21. I would like to see following improvements in the application:

_____
_____
_____
_____
_____

(you can also use additional sheet to write your comments)